



MANAGED SERVICES
Protecting Your Business Brand & Productivity



Managed Services

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Today's competitive marketplace demands always-on availability and the ability to quickly respond to market pressures. These business demands create challenges for IT teams with limited resources, expertise across multiple architectures, or capacity to add critical and complex advanced technologies that require agility, experience and 24x7x365 support. Any gaps in these areas create unwanted risks and vulnerabilities for IT and the business. LA Networks Managed Services portfolio will bridge these gaps by providing access to our tools, experience, and expertise in Cisco Security, Networking, Mobility, Data Center/Cloud and Unified Communications.

Protect your business productivity with LA Networks team of specialized experts:

- 24x7x365 specialized experts provide comprehensive support and services
- Accelerate adoption of new technologies, maximize return on investment
- Reduce true cost of people, processes, and tools required for advanced technologies
- Reduce staffing complexity and increase your IT team productivity
- Reduce and/or control operating expenses with predictable costs
- Increase IT resource availability to focus on customers and strategic priorities
- Enhance network security and accountability

Flexible Managed Service Offers:

- 24x7 Major Service Incident Management from notification to resolution
- 8x5 Minor Service Incident management to resolution
- 24x7x365 Pro-Active Network Monitoring Tools & Event Notification
- Designated Engineers who know your network, saving time and effort
- Support for your technology solution, not just the device
- Service Change Management Control Processes
- Asset Information, Configuration & Backup management
- Hi-Touch Account Stewardship, Reporting & Health Checks
- Expert Engineering Services -
 - Device Lifecycle Management
 - Patch Management
 - Remote Configuration Upgrades & Projects
 - Technology Strategy & Direction Consultation
- Flexible Service Fees, Subscriptions and Block of Hours Billing Options

Get an IT support partner that will awaken your technology to drive efficiency and productivity! Get the LA Networks Team!

Contact us now at **818-333-4880** or info@la-networks.com

ABOUT

We help different organizations of all shapes and sizes understand, adapt, implement and evolve infrastructure technologies in the areas of collaboration, data center, mobility, networking and security.

Our differentiator is subtle, yet highly significant. We are an authentic, engineering-first organization and stay true to this identity. Technology excites and intrigues us and we never stop working to master the latest innovations from our key partner, Cisco.

Within greater Los Angeles, we are known as the go-to partner for Cisco who has the experience and ability to flawlessly execute the most complex enterprise-class solutions. We are a Cisco Gold partner, the pinnacle of Cisco partner certification.

PRACTICES



COLLABORATION



DATA CENTER



MOBILITY



NETWORK



SECURITY



MANAGED SVCS



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